



Brock CHC's New Home
39 Cameron Street W., Cannington

ANNUAL REPORT 2024-2025

Brock Community Health Centre is a non-profit charitable organization supported by funding from the Ministry of Health and Ontario Health East.



Mission, Vision and Values

Mission

Optimizing the health and wellbeing of local residents through access to quality primary health care services as well as educating, promoting and providing wellness programs.

Vision

An ever stronger, healthier and informed community.

Values

Equity
Confidentiality
Compassion
Collaboration
Responsiveness
Education
Respect



Board of Directors

John Grant
Chair

Norm Wilson
Vice-Chair

Heather Allison
Treasurer

Brenda Stewart
Secretary

Peter Elliott
Member at Large

Mary Beddows
Director

Lisa Brazeau
Director

Steven Davis
Director

Maureen Donald
Director

Alan Ely
Director

Renea Finch
Director

Andrea Kay
Director

Gene Laundrie
Director

Ted Smith
Director

Report of the Board Chair and Executive Director

This year has gone by in a flash, and there have been a lot of exciting things happening! We're filled with gratitude as we reflect on the past year and extend heartfelt thanks to our dedicated staff, supportive funders, valued partners, and the community we serve.

We have remained dedicated to providing high-quality primary care services, even as we continue to navigate staff vacancies and sector-wide pay disparities. In collaboration with our primary care team, we have taken steps to improve workload management, including the implementation of an AI scribe tool and the introduction of an online booking platform to enhance service accessibility and efficiency. We remain committed to delivering essential allied health services and community-based programs that support the wellbeing of our community.

We are thrilled to share that we have completed our capital project and have officially moved into our new home! This milestone would not have been possible without the unwavering support and funding from the Ministry of Health Capital Branch, the exceptional vision and design of Unity Designs (formerly Lett Architects), and dedication and craftsmanship of J.J. McGuire General Contractors. A special thank you to our generous capital donors – your belief in our mission helped this dream become a reality. We are truly grateful to be home at last.

We have continued to invest in strong, collaborative partnerships grounded in meaningful relationship-building. Our work with the North Durham Family Health Team has enabled the delivery of a much-needed clinic for “unattached” individuals – those without a primary care provider – within both our former and new facilities. We are also pleased to welcome Dynacare lab services into our new Cannington home, enhancing access to essential diagnostics for our community. In addition, we continue to strengthen partnerships with organizations such as Ontario Shores and their Ontario Structured Psychotherapy program, VON, The Nourish and Develop Foundation, Alzheimer Society Durham Region, the Region of Durham's Oral Health Program, and Community Care Durham, among others. Our focus remains clear: to bring services closer to our rural community, improving equity and access for all.

We are deeply grateful that the Ministry of Health is moving forward with its Primary Care Action Plan – an historic \$1.8 billion investment aimed at connecting two million people to primary care over the next four years. This bold initiative marks an exciting new chapter for healthcare in Ontario. Under the leadership of Dr. Jane Philpott, the Primary Care Action Team will collaborate with the sector to implement initiatives that connect people to primary care providers, make healthcare more integrated and convenient, and provide essential support to those delivering care. Community Health Centres (CHCs) like ours are well-positioned to play a vital role in this transformation. The CHC model is uniquely equipped to deliver care that is equitable, accessible, inclusive, and accountable – offered within a community-based, locally governed framework. At Brock CHC, we are ready and eager to be part of this evolving primary care system. We are committed to advocating for the needs of our rural community in Brock Township, ensuring that no one is left behind in this progress.

We are able to embrace this moment of change because we are supported by a strong, community-minded Board of Directors; a team of compassionate, skilled, and dedicated staff; trusted partners who share our values and vision; and a government that is investing in the kind of healthcare we provide.

We are grateful to be here – now – where real, meaningful change is happening.

John Grant
Chair, Board of Directors

Janet McPherson
Executive Director



2024-25 Highlights

► Advancing Technology

- Brock CHC participated in an AI pilot project with OntarioMD. All Primary Care practitioners are now using Tali AI Scribe Program to assist with documentation of client visits which reduces their workload.
- Funding from Ontario Health provided two licences for on-line appointment booking. These are being used by our RPNs to schedule lab services.

► Advocacy

- Ongoing advocacy efforts were taken to support the community health sector in Ontario by participating in the “Closing the Gap/For Us For You” campaign. This province-wide campaign was in response to the market survey regarding salaries within CHCs and how the wage disparity is impacting recruitment and retention of staff.
- Brock CHC also continues to advocate for additional funding to increase our primary health care services for all of Brock Township and to promote equitable funding for rural areas.

► Increasing Services through Collaboration

- In collaboration with North Durham Family Health Team (NDFHT), an “Unattached Patient Program” is now operating in Brock CHC’s facility one day a week, providing primary care services to those who currently do not have a provider.
- Discussions between Brock CHC and DynaCare have resulted in Dynacare occupying space in our new building to provide lab services for the community (beginning June 16, 2025).

► Community Outreach

- Brock CHC welcomed the opening of Beaverton Heights Supportive Housing. Our Community Development team has referred a number of clients and continues to work closely with the service operators (Blue Door).
- 257 flu shots were given by our RPNs to seniors in Brock's community housing residences as part of our outreach program.
- In partnership with Community Care Durham, 250 Holiday Meals for Seniors were purchased and distributed to seniors living in Brock’s community housing residents.

Program	Clients Served	Service Provider Interactions
Primary Health Care	2,481	19,614
Geriatric Assessment	159	951
Physiotherapy	161	933
Diabetes Education	351	1,001
Registered Dietitian/Social Worker	165	569
Community Development/Health Promotion	1,377	1,822
Community Groups	814	8,765
Mobility Equipment Loans	57	

Community Partners

Alliance for Healthier Communities
Alzheimer Society Durham Region
Blue Door
Brock Community Food Bank
Brock High School
Brock Township Public Library
Brock Youth Centre
Canadian Hearing Society
Canadian Mental Health Association Durham
CHIMO
City of Kawartha Lakes Family Health Team
Community Care City of Kawartha Lakes CHC
Community Care Durham
Community Development Council of Durham
Community Health Centres of Northumberland
Community Living Durham North
Durham Catholic School Board
Durham College
Durham Community Health Centre
Durham Community Legal Clinic
Durham District School Board
Durham Elder Abuse Network
Durham Farm and Rural Family Resources
Durham Ontario Health Team
Durham Primary Care Network
Durham Region Community Paramedicine Program
Durham Region Non-Profit Housing Corporation
Durham Region Oral Health Division
Durham Region Police Services
Durham Region Social Services/Services for Seniors
and Housing

Eastern York Region North Durham OHT
Elder Abuse Prevention Ontario
Faith Communities
Fisher's Independent Grocer
Healthy Babies/Healthy Children – Durham Region
Home and Community Care Support Services
Central East
Home and Community Care Support Services
North Simcoe Muskoka
Lakeridge Health
Local Service Groups
North Durham Family Health Team
North House
Ontario Oral Health Alliance
Ontario Shores
Pinewood Centre of Lakeridge Health
Public Health Agency of Canada
St. Paul's Seasonal Agricultural Worker Ministry
Safety Network Durham
Seniors Care Network
The Nourish and Develop Foundation
Township of Brock
Victorian Order of Nurses
Violence Prevention Coordinating Council of
Durham



North Durham
Family Health Team

Brock CHC and North Durham Family Health Team Partnership

North Durham Family Health Team, in collaboration with Brock CHC, has been providing primary care services at our Cannington site once a week to members of the north Durham community who do not currently have a primary care provider. This is a valuable resource for those who need immediate care but lack a doctor or nurse practitioner. Since October 2024, 64 (unique) patients were seen at the Brock CHC Unattached Patient Clinic. 149 interactions with the Nurse Practitioner were completed during that same period. The clinic runs on Thursdays and can be accessed by calling 905.985.2895 ext. 6070.

Donors

We wish to extend our sincere gratitude to this year's donors for their generosity and support (April 2024 - March 2025).

Carol Brock
Jim Colthart
Alice Daniel
Bruce Dixon
John and Lore Grant
The John and Isabelle Foundation
Juri and Yvonne Klugmann
David and Donna Lincoln
Sarah Mayes

Peggy McCalla
Ken and Marcia Meyer
Jessica Richards
Joan Robertson
Paul South
Susan Stegman
Evangeline Thorpe
Barbara Vollick

Staff

(April 2024 - March 2025)

Bilikis Adebayo

Social Worker

Dr. Zahra Bardai

Physician

Almut Brenne-Davies

Nurse Practitioner

Angela Canavan

Corporate Services Coordinator

Julie Carthew

Nurse Practitioner

Nicole Champagne

Medical Secretary

Silvia Chu

Registered Dietitian/
Certified Diabetes Educator

Victoria Dell

Registered Nurse/Diabetes Educator

Travis Dukelow

Youth and Community
Health Worker

Holiness Ehikpehae

Nurse Practitioner

Loretta Fernandes-Heaslip

Health Promoter

Dr. Larisa Girlan

Physician

Alisia Graham-Lee

Registered Dietitian

Naomi Griffin

Medical Secretary

Ken Guo

Physiotherapist

Elaine Howarth

Nurse Practitioner

Jennifer Josephson

Seniors and Community
Health Worker

Dr. Leanne Kerr

Physician

Jessica Lummiss

Medical Secretary

Jessica Lyjak

Nurse Practitioner

Sherry Macdonald

Finance Manager

Trina Marlow

Nurse Practitioner

Jo Anne McCarthy

Medical Secretary

Catherine McKinley

Data Management/IT Coordinator
(contract)

Janet McPherson

Executive Director

Angie Nicholson

Registered Practical Nurse

Sarah Norton

Nurse Practitioner Student

Gayle Otter

Medical Secretary

Mackenzie Otter

Registered Practical Nurse/BSO

Teresa Ralph

Nurse Practitioner (contract)

Kathryn Roka

Nurse Practitioner

Kim Ryall

Data Management/IT Coordinator

Jane Spencer

Nurse Practitioner (contract)

Cathy Suppa

Nurse Practitioner

Emma Taylor

Registered Practical Nurse

Alyxandra Van Veghel

Registered Practical Nurse

Darrell Vander Slagt

Director of Clinical Services

Sabrina Williams

Medical Secretary

Financial Report

Statement of Financial Position as at March 31, 2025

	2025	2024
ASSETS (CURRENT)		
Cash and cash equivalents	\$ 1,965,942	\$ 3,157,918
Accounts receivable	395,027	442,956
Prepaid expenses	102,329	102,331
	\$ 2,463,298	\$ 3,703,205
Capital	16,557,767	12,851,963
	<u>\$19,021,065</u>	<u>\$ 16,555,168</u>
LIABILITIES (CURRENT)		
Accounts payable	\$ 836,763	\$ 600,148
Due to Ministry of Health/Ontario Health East	450,406	592,338
Deferred revenue MOH funds	525,328	1,905,965
Deferred revenue	638,533	592,486
	\$ 2,451,030	\$ 3,690,937
NET ASSETS		
Unvested in Capital Assets	\$16,557,767	\$ 12,851,963
Unrestricted	12,268	12,268
	\$16,570,035	\$ 12,864,231
	<u>\$19,021,065</u>	<u>\$ 16,555,168</u>

Statement of Operations for the Year ended March 31, 2025

	2025	2024
REVENUE		
Ontario Health East	\$ 4,384,878	\$ 4,265,843
Ministry of Health - Capital funding	3,471,364	5,363,980
Donations	60,000	-
Other revenue	3,585	4,168
	\$ 7,919,827	\$ 9,633,991
EXPENSES		
Salaries and benefits	\$ 3,334,866	\$ 3,256,895
Operating	595,561	509,550
	\$ 3,930,427	\$ 3,766,445
Earnings before amount refundable	\$ 3,989,400	\$ 5,867,546
Amount refundable to MOH/Ontario Health East		
Ontario Health East refundable	283,597	121,003
EXCESS OF REVENUE OVER EXPENSES	<u>\$ 3,705,803</u>	<u>\$ 5,746,543</u>

Complete audited financial statements are available upon request.

Brock Community Health Centre

Main - Cannington

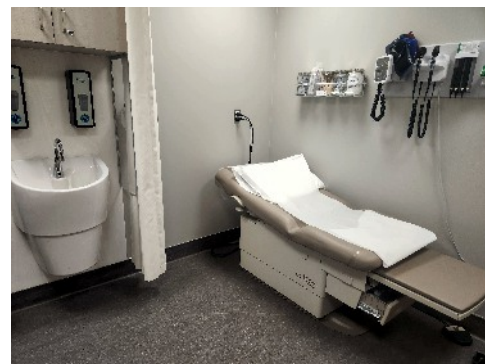
39 Cameron Street West
PO Box 69
Cannington, Ontario L0E 1E0
Telephone: 705.432.3322, 1
Fax: 705.432.3389

Satellite Site - Beaverton

Beaverton Thorah Health Centre
468 Main Street East
Beaverton, Ontario L0K 1A0
Telephone: 705.432.3322, 2
Fax: 705.426.3330

Website

www.brockchc.ca



The views expressed in the Annual Report are the views of Brock Community Health Centre and do not necessarily reflect those of the LHIN or the Government of Ontario.

Brock Community Health Centre is a member of the Alliance for Healthier Communities.

