



Glen Black, Garden Volunteer, 2021

Brock Community Health Centre

ANNUAL REPORT

2021-2022

Brock Community Health Centre is a non-profit charitable organization supported by funding from the Ministry of Health and Ontario Health East.

Our Mission, Vision and Values



Mission

Optimizing the health and wellbeing of local residents through access to quality primary health care services as well as educating, promoting and providing wellness programs.



Vision

An ever stronger, healthier and informed community.



Values

Equity
Confidentiality
Compassion
Collaboration
Responsiveness
Education
Respect

Board of Directors

John Grant
Chair

William Baszyk
Vice-Chair

Brenda Stewart
Secretary

Norm Wilson
Treasurer

Peter Elliott
Member at Large

Heather Allison
Director

Maria Buragina
Director

Roger Clements
Director

Alan Ely
Director

Andrea Kay
Director

Negin Khorasani
Director

Gene Landrie
Director

Ted Smith
Director

Report of the Board Chair and Executive Director

"If you're walking down the right path and you're willing to keep walking, eventually you'll make progress."

– Barack Obama

It has been a year of path finding and finding our way. We have worked hard to find the path through this COVID experience and have learned how to move forward with it. We have worked to find new care pathways to meet client expectations while keeping everyone safe and healthy. We have learned how to pivot and change to ensure programs and services meet the needs of the community and we have learned to walk this path with our community partners in new ways.

The Board of Directors worked to provide some direction to this journey by engaging in a strategic planning process in 2020-2021. The Board, staff and community members were consulted and the following guideposts were recommended: Delivering Quality Services, Cultivating a Healthy Organization Equipped for Change, Leading Through Effective Communication and Building a Foundation for Success in our New Home. These guiding strategic directions continue to point us in the right direction as we travel on our journey.

The journey has been a tiring one. All of the staff at Brock Community Health Centre have worked extremely hard during the last year. While we have experienced our own difficulties with staff absences due to the impact of COVID, we continued to provide our full range of services to the community. Virtual care and programming are now permanent parts of our service continuum and often a preference for our clients and participants. The staff at Brock Community Health Centre are the bright lights in the often cloudy atmosphere of health care. A special thank you to the staff for shining through and continuing on!

We continue to work as part of the Durham Ontario Health Team with our healthcare partners and Ontario

Health to create collaborations and system improvements that will benefit our communities.

As we ended one fiscal year and began another, 2022-2023 started with a celebratory moment in our journey! The Ministry of Health announced \$5,185,900 in additional funding for our capital project and approved the move into a construction phase for our new home. A ground breaking ceremony was held on June 6th, 2022 and approximately 100 people came out to celebrate. Construction has begun!

As we venture into the next fiscal year, we will do so with a focus on kindness, support, patience and improvement. We will walk the path with our community members, clients, participants, staff and community partners. We look forward with positivity to a healthy future.

John Grant
Chair, Board of Directors

Janet McPherson
Executive Director



Programs and Services



Primary Health Care

Clients Served	3,018
Service Provider Interactions	15,901

Geriatric Assessment

Clients Served	219
Service Provider Interactions	711

Diabetes Education

Clients Served	351
Service Provider Interactions	1,001

Physiotherapy

Clients Served	209
Service Provider Interactions	905

Registered Dietitian/Social Worker

Clients Served	404
Service Provider Interactions	783

Ontario Telemedicine Network

Clinical Sessions	33
Telederm and E-Consults	89

Community Development and Health Promotion

Clients Served	996
Service Provider Interactions	3,016
Home Visit Interactions	1,167
Outreach Interactions	7
Group Sessions	420
Group Attendances	6,156
Volunteers	5
Volunteer Hours	31

COVID-19 Vaccine Clinics

Clinics	46
Vaccines Administered	1,018

Statement of Financial Position as at March 31, 2022

	<u>2022</u>	<u>2021</u>
<u>ASSETS</u>		
Current		
Cash and cash equivalents	\$ 3,088,780	\$ 3,555,055
Accounts receivable	73,821	34,275
Prepaid expenses	46,619	48,531
	<u>\$ 3,209,220</u>	<u>\$ 3,637,861</u>
Capital	<u>2,033,432</u>	<u>1,486,205</u>
	<u>\$ 5,242,652</u>	<u>\$ 5,124,066</u>
<u>LIABILITIES</u>		
Current		
Accounts payable	\$ 205,852	\$ 320,023
Due to Ministry of Health/Ontario Health East	669,104	528,887
Deferred revenue MOH funds	2,072,737	2,541,612
Deferred revenue	249,859	241,902
	<u>3,197,552</u>	<u>3,632,424</u>
<u>NET ASSETS</u>		
Invested in Capital Assets	2,033,432	1,486,205
Unrestricted	11,668	5,437
	<u>2,045,100</u>	<u>1,491,642</u>
	<u>\$ 5,242,652</u>	<u>\$ 5,124,066</u>

Statement of Operations for the Year Ended March 31, 2022

	<u>2022</u>	<u>2021</u>
Revenue		
Ontario Health East	\$ 4,218,364	\$ 4,197,023
Less: Ontario Health East in year recovery of operating surplus	-	(15,000)
Ministry of Health - Capital funding	475,095	141,711
Donations and other	19,364	23,604
	<u>\$ 4,712,823</u>	<u>\$ 4,347,338</u>
Expenses		
Advertising, promotion and education	\$ 9,367	\$ 1,008
Amortization	20,561	19,259
Bank charges and interest	786	593
Board governance, AGM and strategic planning	1,379	9,447
Computer supplies and maintenance	122,400	95,128
Consultation services	-	7,642
Fees and memberships	25,798	18,663
Furniture and equipment	36,282	5,694
Insurance	12,747	12,271
Medical supplies	33,012	37,433
Meeting expenses	3,273	573
Occupancy	104,912	98,605
Office and general	32,575	34,978
Printing and photocopying	10,157	12,791
Professional fees	17,591	21,528
Recruitment	701	-
Repairs and maintenance	36,022	56,944
Resource materials and program costs	34,902	54,796
Salaries and benefits	3,464,214	3,332,749
Telephone	28,745	22,584
Travel and accommodation	10,664	9,230
Website and internet	13,060	12,080
	<u>\$ 4,019,148</u>	<u>\$ 3,863,996</u>
Earnings before amount refundable	693,675	483,342
Amount refundable to Ministry of Health/Ontario Health East	(140,217)	(315,546)
Amount invested in capital assets	<u>(547,227)</u>	<u>(167,796)</u>
OPERATING SURPLUS	<u>\$ 6,231</u>	<u>\$ 0</u>

Complete audited financial statements are available upon request.

Community Partners and Coalitions

Alliance for Healthier Communities
Alzheimer Society Durham Region
Beaverton Xray and Ultrasound
Ben's Pharmacy
Brock Community Food Bank
Brock High School
Brock Township Public Library
Building Youth Capacity
Canadian Diabetes Association
Canadian Hearing Society
Canadian Mental Health Association Durham
Carea Community Health Centre
CHIMO
City of Kawartha Lakes Family Health Team
Community Care Durham
Community Living Durham North
Community Development Council of Durham
DRIVEN
Durham Catholic School Board
Durham College
Durham Connect
Durham Council on Aging
Durham District School Board
Durham Elder Abuse Network
Durham Health SexYouthality Coalition
Durham Ontario Health Team
Durham Region – Social Services/Services
for Seniors and Housing
Durham Region Health Department
Durham Region Migrant Agricultural Worker
Network
Durham Region Non-Profit Housing Corp.
Durham Region Police Services
Eastern York Region North Durham Ontario
Health Team

Elder Abuse Prevention Ontario
Faith Communities
Fisher's Independent Grocer
Healthy Babies/Healthy Children – Durham
Region
Home and Community Care Support
Services Central East
Home and Community Care Support
Services North Simcoe Muskoka
IDA Pharmacy
Lakeridge Health
Local Service Groups
North House
Nourish Hub
North Durham Family Health Team
North Durham Social Development Council
Ontario Oral Health Alliance
Ontario Shores
Pinewood Centre of Lakeridge Health
Public Health Agency of Canada
Salvation Army
Seniors Care Network
Township of Brock
United Way Durham Region
VHA Home Healthcare
Victorian Order of Nurses
Violence Prevention Coordinating Council

Donors

We wish to extend our sincere gratitude to this year's donors for their generosity and support (April 2021 - March 2022):

Irene Hrebik
John and Lore Grant
Ontario District Women's Institute
Township of Brock
Valerie Hewlitt
Yvonne and Juri Klugmann

Staff

(April 2021 - March 2022)

Dr. Zahra Bardai
Physician

Nancy Bikaunieks
Nurse Practitioner

Almut Brenne-Davies
Nurse Practitioner

Dodie Bucknell
Nurse Practitioner

Angela Canavan
Executive Assistant

Julie Carthew
Nurse Practitioner

Nicole Champagne
Medical Secretary

Silvia Chu
Registered Dietitian
Certified Diabetes Educator

Jane Douglas
Social Worker

Travis Dukelow
Youth and Community Health Worker

Loretta Fernandes-Heaslip
Health Promoter

Dr. Larisa Girlan
Physician

Alisia Graham-Lee
Registered Dietitian

Ken Guo
Physiotherapist

Mechele Haaksma
Registered Nurse

Abby Harper
Program Assistant (Student)

Lauren Heaslip
Communications Assistant (Student)

Bri Iazzolino
Nurse Practitioner

Jennifer Josephson
Seniors and Community Health Worker

Sarah Kalvoda
Nurse Practitioner

Dr. Leanne Kerr
Physician

Megan Kobzick
Registered Nurse
Certified Diabetes Educator

Dennis Loney
Finance/HR/Facilities Manager

Jessica Lummiss
Medical Secretary

Hussein Madjer
Bookkeeper

Chao-Ying Mallozzi
Nurse Practitioner

Debi Matias
Director of Clinical Services

Jo Anne McCarthy
Medical Secretary

Eleanor McLay
Registered Practical Nurse

Janet McPherson
Executive Director

Sarah McTavish
Medical Secretary

Angie Nicholson
Registered Practical Nurse

Gayle Otter
Secretary

Mackenzie Otter
Registered Practical Nurse/BSO

Kathryn Roka
Nurse Practitioner

Kim Ryall
Data Management Coordinator

Jane Douglas
Social Worker

Angie Yerkie
Secretary

Brock Community Health Centre

Primary Health Care Program - Cannington

64 Cameron Street East
Cannington, Ontario L0E 1E0
Telephone: 705.432.3322, 1
Fax: 705.432.3389

Primary Health Care Program - Beaverton

Beaverton Thorah Health Centre
468 Main Street East
Beaverton, Ontario L0K 1A0
Telephone: 705.432.3322, 2
Fax: 705.426.3330

Diabetes Education Program

Beaverton Thorah Health Centre
468 Main Street East
Beaverton, Ontario L0K 1A0
Telephone: 705.432.3322, 2
Fax: 705.426.3330
Services also provided in Cannington and Sunderland

Geriatric Assessment Program

Beaverton Thorah Health Centre
468 Main Street East
Beaverton, Ontario L0K 1A0
Telephone: 705.432.3322, 2
Fax: 705.426.3330

Physiotherapy

720 Simcoe Street
Beaverton, Ontario L0K 1A0
Telephone: 705.432.3322, 2
Fax: 705.426.4215

Community Development and Health Promotion Program and Administration

720 Simcoe Street
Beaverton, Ontario L0K 1A0
Telephone: 705.432.3322, 3
Fax: 705.426.4215

Administration

720 Simcoe Street
Beaverton, Ontario L0K 1A0
Telephone: 705.432.3322, 4
Fax: 705.426.4215

Website

www.brockchc.ca

The views expressed in the Annual Report are the views of Brock Community Health Centre and do not necessarily reflect those of the LHIN or the Government of Ontario.

Brock Community Health Centre is a member of the Alliance for Healthier Communities.



Alliance for
Healthier Communities
Alliance pour des
communautés en santé